

# Intercede Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** [MyID version 12.x](#)

**Report Date:** [28th May 2024](#)

**Product Description:** [Credential management system – MyID Client for Mac \(MAC\)](#)

**Contact Information:** [Allen Storey \(allen.storey@intercede.com\)](mailto:allen.storey@intercede.com)

**Notes:**

**Evaluation Methods Used:** [\(a\) In-depth product knowledge](#)

[\(b\) testing with assistive technology tools \(VoiceOver\)](#)

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

1. MyID does not include an Authoring tool, so sub-section 504.2 compliance does not apply throughout this report.
2. Unless otherwise stated, all of these criteria also apply to the Revised Section 508 sub-sections:
  - 501 (Web)(Software)
  - 602.3 (Support Docs)

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	<b>Supports</b>	MyID provides text alternative for visual components that are accessible from assistive tools.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	<b>Not Applicable</b>	MyID has no video or audio elements.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	<b>Not Applicable</b>	MyID has no video or audio elements.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	<b>Not Applicable</b>	MyID has no video or audio elements.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	<b>Supports</b>	MyID Client for Mac represents structures such as 'choices' as identifiable by assistive technologies.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	<b>Supports</b>	MyID screens are designed so that the data entry sequence is meaningful, with action control (Save, Cancel) at the end of such sequences. Combinations of arrow, tab and enter keys allow navigation between logical control sets.  Note that full keyboard navigation is not enabled by default in MacOS; enable the 'Full Keyboard Access' accessibility option for full keyboard navigation support.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	<b>Supports</b>	Text alternatives are provided to augment shape / location / color of elements.
<a href="#">1.4.1 Use of Color</a> (Level A)	<b>Supports</b>	Color is not used as the only visual means of conveying information in MyID.
<a href="#">1.4.2 Audio Control</a> (Level A)	<b>Not Applicable</b>	MyID does not contain any audio elements.
<a href="#">2.1.1 Keyboard</a> (Level A)	<b>Supports</b>	Keyboard navigation and operation is supported in MyID.

Criteria	Conformance Level	Remarks and Explanations
		Note that full keyboard navigation is not enabled by default in MacOS; enable the 'Full Keyboard Access' accessibility option for full keyboard navigation support.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	<b>Supports</b>	Both the physical and logical keyboard focus work as expected with VoiceOver, which provides instructions on how to interact with and escape the current control using standard MacOS key bindings (e.g. groups can be entered with CTRL+SHIFT+OPT+DOWN and exited with CTRL+SHIFT+OPT+UP).
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	<b>Supports</b>	Session expiration limits can be configured in MyID.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	<b>Not Applicable</b>	MyID does not use moving content or auto updates to convey information.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	<b>Supports</b>	MyID does not use flashing content.
<a href="#">2.4.1 Bypass Blocks</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not Applicable</b>	MyID Client for Mac is not web software.
<a href="#">2.4.2 Page Titled</a> (Level A)	<b>Supports</b>	Each screen has a meaningful header.
<a href="#">2.4.3 Focus Order</a> (Level A)	<b>Supports</b>	Keyboard navigation follows a logical sequence through screen elements in MyID.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	<b>Not Applicable</b>	MyID Client for Mac does not include web-links.
<a href="#">3.1.1 Language of Page</a> (Level A)	<b>Not Applicable</b>	MyID Client for Mac is not web software.
<a href="#">3.2.1 On Focus</a> (Level A)	<b>Supports</b>	Focus events in MyID are not used to instigate a change of state.
<a href="#">3.2.2 On Input</a> (Level A)	<b>Supports</b>	MyID does not change context or auto-commit records when changing screen element values. There is a discrete Submit button (mapped to the CMD+Enter) for all such updates.
<a href="#">3.3.1 Error Identification</a> (Level A)	<b>Supports</b>	MyID highlights data on forms that are the cause of validation errors.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	MyID provides labels and instructions to assist with data entry.
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	MyID Client for Mac represents the name, value, and role of screen elements in an accessible form through core UIKit components via Mac Catalyst, which implement the UIAccessibility interfaces.

## Table 2: Success Criteria, Level AA

Notes:

1. MyID does not include an Authoring tool, so sub-section 504.2 compliance does not apply throughout this report.
2. Unless otherwise stated, all of these criteria also apply to the Revised Section 508 sub-sections:
  - 501 (Web)(Software)
  - 602.3 (Support Docs)

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not applicable	MyID contains no audio or video elements
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not applicable	MyID contains no audio or video elements
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	Contrast requirements met, with users able to switch between dark/light modes for alternative coloring (e.g., black on white in light-mode; white on black in dark-mode).
<a href="#">1.4.4 Resize text</a> (Level AA)	Partially Supports	MyID Client for Mac respects the global scaling factor of the operating system but does not provide an in-app way to resize text.  Note that, unlike Windows, MacOS's global text-scaling

Criteria	Conformance Level	Remarks and Explanations
		option only applies to a subset of Apple’s first-party applications.
<a href="#">1.4.5 Images of Text</a> (Level AA)	<b>Supports</b>	MyID avoids using images of text.
<a href="#">2.4.5 Multiple Ways</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Supports</b>	MyID Client for Mac is a native application
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	<b>Supports</b>	Labels and heading are used appropriately to identify individual and grouped screen elements.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	<b>Supports</b>	Visible focus tracking is provided by MacOS accessibility options, e.g. ‘Full Keyboard Access’.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	<b>Not applicable</b>	MyID Client for Mac is a native application without multi-lingual parts; the UI is generally displayed in one language at a time (exceptions may include external content that MyID does not control, e.g., a domain-specific terms and conditions document).
<a href="#">3.2.3 Consistent Navigation</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not applicable</b>	MyID Client for Mac is a native application
<a href="#">3.2.4 Consistent Identification</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not applicable</b>	MyID Client for Mac is a native application
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	<b>Supports</b>	Meaningful errors are presented to the user, with hints where appropriate.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	<b>Partially Supports</b>	Destructive actions require confirmation. One partial exception is application shut-down; MyID is unable to prevent the application being closed on MacOS, and so,

Criteria	Conformance Level	Remarks and Explanations
		rather than prompting for confirmation, it will attempt to gracefully abort any currently running operations when this occurs, ensuring the application is left in a consistent state.

### Table 3: Success Criteria, Level AAA

Notes: MyID has not been assessed for compliance at the AAA level, so this section does not apply

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	MyID supports screen reader assistive technologies.
302.2 With Limited Vision	Supports	MyID can be used with the built-in MacOS accessibility tools, e.g., zoom, color inversion, etc.  Note that MyID is compatible with MacOS's 'Invert colors' option when using 'Classic' mode; the option does not have an effect when using 'Smart' mode.
302.3 Without Perception of Color	Supports	There are no color-only notification within

Criteria	Conformance Level	Remarks and Explanations
		the product.
302.4 Without Hearing	<b>Supports</b>	There are no sound-based operations within the product.
302.5 With Limited Hearing	<b>Supports</b>	There are no sound-based operations within the product.
302.6 Without Speech	<b>Not applicable</b>	There are no voice operations within the product.
302.7 With Limited Manipulation	<b>Supports</b>	Keyboard navigation is supported.  Note that full keyboard navigation is not enabled by default in MacOS; enable the 'Full Keyboard Access' accessibility option for full keyboard navigation support.
302.8 With Limited Reach and Strength	<b>Supports</b>	Underlying platform assistive technologies should help MyID users with physical disabilities.
302.9 With Limited Language, Cognitive, and Learning Abilities	<b>Not applicable</b>	

## Chapter 4: [Hardware](#)

Notes: Intercede MyID is a software product and therefore is not subject to the requirements of this section.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	<b>See WCAG 2.x section</b>	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	<b>Heading cell – no response required</b>	Heading cell – no response required



<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
502.2.1 User Control of Accessibility Features	<b>Not applicable</b>	MyID is not considered to be 'platform software'.
502.2.2 No Disruption of Accessibility Features	<b>Supports</b>	MyID is compatible with platform accessibility features.
<b>502.3 Accessibility Services</b>	<b>Heading cell – no response required</b>	Heading cell – no response required
502.3.1 Object Information	<b>Supports</b>	
502.3.2 Modification of Object Information	<b>Supports</b>	
502.3.3 Row, Column, and Headers	<b>Not applicable</b>	Tables are not used within MyID Client for Mac.
502.3.4 Values	<b>Supports</b>	
502.3.5 Modification of Values	<b>Supports</b>	
502.3.6 Label Relationships	<b>Supports</b>	Label text propagates to the description of the control being labelled, as-per .NET MAUI's 'Semantic Properties' guidance.
502.3.7 Hierarchical Relationships	<b>Supports</b>	
502.3.8 Text	<b>Supports</b>	
502.3.9 Modification of Text	<b>Supports</b>	
502.3.10 List of Actions	<b>Supports</b>	
502.3.11 Actions on Objects	<b>Supports</b>	
502.3.12 Focus Cursor	<b>Supports</b>	
502.3.13 Modification of Focus Cursor	<b>Supports</b>	
502.3.14 Event Notification	<b>Supports</b>	
502.4 Platform Accessibility Features	<b>Not applicable</b>	MyID is not considered to be 'platform software'.
<b><u>503 Applications</u></b>	<b>Heading cell – no response required</b>	Heading cell – no response required
503.2 User Preferences	<b>Supports</b>	MyID Client for Mac conforms to the system configuration where available.
503.3 Alternative User Interfaces	<b>Supports</b>	MyID Client for Mac provides both dark and light modes. By default, the mode follows the system configuration but it can also be set independently by the user.
<b>503.4 User Controls for Captions and Audio Description</b>	<b>Heading cell – no response required</b>	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.4.1 Caption Controls	Not applicable	MyID does not include any video content.
503.4.2 Audio Description Controls	Not applicable	MyID does not include any video content.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	MyID is not an authoring tool.
504.2.2 PDF Export	Not applicable	MyID is not an authoring tool.
504.3 Prompts	Not applicable	MyID is not an authoring tool.
504.4 Templates	Not applicable	MyID is not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><i>601.1 Scope</i></b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	MyID product documentation is available in PDF and Web formats, both of which support assistive technologies.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation		
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not applicable	Support services are outside the scope of the MyID software.
603.3 Accommodation of Communication Needs	Not applicable	Support services are outside the scope of the MyID software.

## Legal Disclaimer (Company)

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