1   Toolkit Overview

The Intercede MyID® Toolkit (hereafter referred to as the 'Toolkit') was created to allow the Intercede MyID® product to be integrated with an existing infrastructure. It consists of API documentation, sample code, training courses and consultancy designed to allow systems integration to extend the capabilities of MyID beyond those that can be achieved by use of the product GUI alone.

2   Your responsibilities

You are assumed to have appropriate technical knowledge and tools to make use of the capabilities provided

3   Getting support for use of the toolkit

Contact details for support are available in your customer support handbook or partner agreement.

Support will be available to
- • Intercede customers with an active support and maintenance agreement.
- • Intercede partners with a current partner agreement.

Support is provided for problems that occur when using the toolkit, which must be appropriate to the version of MyID in use. Additional consultancy services for use of the toolkit are available upon request.

4   Terms of support

- • Intercede standard support and maintenance terms (office hours, contact points etc.) will apply.
- • The support provided is expected to be remote support (email or telephone), on-site support is not covered by this agreement and will need specific agreement with Intercede before it can be provided.
- • Intercede will provide reasonable support on the Toolkit itself (e.g. critical bug fixes as and when required).
- • Intercede reserve the right to amend the Toolkit contents and functionality
- • Intercedes support responsibility is limited to the functionality provided by MyID and the Toolkit, functionality developed that uses the toolkit (including debugging of your own code) is outside the scope of Intercede support.
- • Intercede reserve the right to charge for support requested and provided when issues have arisen as a result of functionality developed that uses the toolkit (e.g. not provided by Intercede.)

5   Conditions of use

In using the toolkit, you agree to adhere to the following Toolkit conditions of use:

- • The Toolkit must not to be used for reverse engineering of any Intercede products.
- • The Toolkit is only to be used with Intercede supplied products.
- • The Toolkit shall at all times remain the intellectual property of Intercede Ltd.