

This document addresses Microsoft's announcement that Internet Explorer will be retired on June 15th, 2022. It gives information on Intercede's plans to provide ongoing support for MyID and the options available to Customers.

This document supersedes a previous Intercede statement released on 7th July 2021.

Where can I find the Microsoft announcement?

The full statement can be found here: <https://techcommunity.microsoft.com/t5/windows-it-pro-blog/internetexplorer-11-desktop-app-retirement-faq/ba-p/2366549>

What does the statement say in summary?

From June 15th, 2022 Internet Explorer will no longer be available on certain versions of the Windows 10 operating system.

Microsoft have clarified that Internet Explorer will not be removed from Windows 10, but it will be disabled and attempts to start Internet Explorer will be redirected to Microsoft Edge.

What is the impact on MyID?

Since MyID version 10.1 the primary administrator/operator interface is provided by the MyID Desktop. This is a client application that uses the Windows MSHTML engine to display the user interface. Whereas Internet Explorer is being retired, the underlying MSHTML engine is unaffected and will continue to be available and supported by Microsoft. The MyID Desktop is confirmed to operate 'as is' without Internet Explorer being directly accessed on the client.

Configuration changes to Internet Options will continue to be required, as described in product documentation for MyID. For example, allowing the MyID server to operate as a trusted site.

Other MyID clients including the Operator Client, Self-Service App, Self-Service Kiosk, and Mobile Apps and SDKs have no dependency on either Internet Explorer or the MSHTML engine and are therefore unaffected by this announcement.

What if I am still using Internet Explorer today?

Some customers have not yet migrated to the MyID Desktop or Operator Client and are still using Internet Explorer to access MyID workflows directly.

MyID has been confirmed to operate successfully when using Microsoft Edge in Internet Explorer mode.

Microsoft provide the following guidance to enterprises requiring sites to operate in Internet Explorer mode. <https://docs.microsoft.com/en-us/deployedge/edge-ie-mode-policies#configure-sites-on-the-enterprise-site-list>

In some situations, the MyID server may be hosting other websites, including additional MyID web pages.

Use Case	MyID Website	Requirement
Internet Explorer used directly	../[servername]/MyID/	Redirect to Microsoft Edge in Internet Explorer Mode
MyID PIV Healthcheck	../[servername]/Healthcheck/	Redirect to Microsoft Edge in Internet Explorer Mode

Operator Client	../[servername]/MyID/OperatorClient	Does <i>NOT</i> require Internet Explorer mode – as this site is not compatible with Internet Explorer allow use in Microsoft Edge or alternative browser
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All other sites that are part of the MyID installation on the server do not require Internet Explorer mode.

Configuration changes to Internet Options will continue to be required, as described in product documentation for MyID. For example, allowing the MyID server to operate as a trusted site.

All other MyID clients will continue to operate as normal, and installation & configuration instructions as provided in product documentation remain unchanged.

Additional Notes

- The information in this document is based on review and testing with Windows 10 Pro 21H1, operating system build 19043.1237
- The test environment assumes Internet Explorer remains on the computer but is not being used directly. This is in line with Microsoft guidance provided as at 20th September 2021 <https://techcommunity.microsoft.com/t5/windows-it-pro-blog/internet-explorer-11-desktop-app-retirement-faq/ba-p/2366549>
- There is no change to availability of Internet Explorer on a Windows Server expected, therefore continue to follow existing product documentation for MyID server configuration
- Customers must test any changes they make before deploying to production environments to ensure there are no additional impacts from local configuration or other environmental considerations
- If you are using MyID supplied by a third-party integration partner, then you must seek guidance from them to confirm impact on configuration changes or additional software used alongside MyID